

Poly CCX 400 Business Media Phone with Open SIP and PoE-enabled

Active

849A1AA

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## Specifications

### All Specs

Aspect ratio	9:16
Audio	Poly HD Voice; Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression; Poly Acoustic Fence technology eliminates background noise when using a handset or wired headset; Poly NoiseBlockAI technology removes most background noise when using the speakerphone; TIA-920 wideband audio, type 1 compliant (IEEE 1329 full duplex); Individual volume settings with visual feedback for each audio path; Voice activity detection; Comfort noise generation; DTMF tone generation (RFC 2833 and in-band); Low delay audio packet transmission; Adaptive jitter buffers
Audio codecs	G.711 (A-law and $\mu$ -law); G.722; G.722.1; G.729AB; iLBC; OPUS
Cartons per layer	6
Cartons per pallet	48
Certifications and compliances	AS/NZS 62368-1:17; Australia RCM; Brazil ANATEL; CISPR22 Class B; EEA; CE Mark; EN55024; EN55032 Class B; EN 62368-1; FCC Part 15 (CFR 47) Class B; IEC 60950-1 & IEC 62368-1; ICES-003 Class B; Japan MIC/VCCI; NZ Telepermit; Saudi Arabia CITC; So. Africa ICASA; So. Korea KC; UL 62368-1; VCCI Class B; Canada ICES and NRTL; China RoHS 2.0; Indonesia SDPPI; Mexico NYCE; Russia Customs Union
Color	Black
Compatible Operating Systems	Android 12
Country of origin	Made in China or Taiwan
Display features	Adjustable font size selection (regular, medium, large); Screensaver; Voicemail support; Normal and dark mode; Digital picture frame
Display size (diagonal)	12.7 cm (5")
ECCN	5A992
End of Life CO2e (kg)	0.3
Headset and handset compatibility	Compatible with commercially available TTY adapter equipment; Compliant with ADA Section 508 Subpart B 1194.23 (all); Hearing aid compatibility to ITU-TP.370 and TIA 504A standards; Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids; USB Type-A headset support
Headset ports	1 RJ-9; 1 Electronic Hook Switch (EHS) port for optional adapter
HTS code	8517180020
Layers per pallet	8
Management Software	Poly Lens; Poly Zero Touch Provisioning; Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management; Web UI to device IP address
Manufacturer product number	2200-49700

Manufacturer Warranty	Poly standard one-year limited warranty
Material Type for item	FERT
Multiple order quantity	10
Native resolution	720 x 1280
Network protocols, supported	Manual or dynamic host configuration protocol (DHCP) network setup; 10/100/1000 Base-TX across LAN and PC ports; Conforms to IEEE802.3-2005 (Clause 40) for physical media attachment; Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation; IPv6
Operating humidity range	5 to 95%
Operating temperature range	0 to 40°C
Package dimensions (W x D x H)	22.2 x 24.3 x 6.9 cm
Package weight	300 g
Pallet dimensions (W x D x H)	101.6 x 121.9 x 149 cm
Pallet weight	357 kg
Panel technology	Color LCD
Ports	1 USB 2.0 Type-A (for media and storage applications); 2 RJ-45 (10/100/1000BASE-TX Mbps)
Power	Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0); 13 W (maximum)
Production CO2e (kg)	46
Products per pallet	480
Products per pallet layer	60
Registration required	No
Security management	802.1X Authentication and EAPOL Media encryption via SRTP; Digest authentication; Encrypted configuration files; HTTPS secure provisioning; Password login; Support for signed software executables; Support for URL syntax with password; Transport Layer Security (TLS); SRTP media encryption using AES 256 bits
Special features	Unicode UTF-8 character support; Adjustable desk stand (2 positions)
Storage temperature range	-40 to 70°C
Telephony and call handling features	Busy Lamp Field (BLF); Call timer and call waiting; Caller ID enable/disable; Distinctive incoming call treatment/call waiting; Do not disturb function; One-touch speed dial, redial; Shared call/bridged line appearance; Automatic off-hook call placement (hot dialing); Call media recording/playback; Automatic/remote answer on headset using electronic hook-switch; Call hold/resume, diversion (forward), transfer (consultation, blind), pickup; Calling, called, connected party identification; Call forward for shared lines; Private hold for shared lines; Call logs (missed, received, placed); Local contact directory; Create local contact from call log; Corporate directory; Call server redundancy (failover); SBC line registration; Conference bridging; Local call forwarding (all, busy, no answer) with destination shown on idle display; Automatic call distribution (ACD); Automatic answer (intercom); Call park/retrieve; Directed call pickup; Group call pickup; Hunt group - sequential calling; Last call return; Auto-answer a page with a muted microphone; PTT and Multicast group; Exchange Calendar Integration; Flexible line keys; Key system emulation; STIR/SHAKEN Caller ID validation; Voice Quality Monitoring (VQMon)

Total CO2e (kg)	80
Touch-enabled	Gesture-based, multi-touch capable touchscreen
Transportation CO2e (kg)	0.3
UNSPSC code	43191515
UPC number	197497506297
VoIP features	24 lines (SIP registrations); IETF SIP (RFC 3261 and companion RFCs)
What's in the box	Console; Desk stand; Handset with handset cord; Network (LAN) cable-CAT-5E; Setup sheet

Logistics

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[1] Most software-enabled features must be supported by the service provider platform. Please contact your IP PBX/softswitch vendor or service provider for a list of supported features.

[2] External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).

## Legal disclaimer